

# Privacy Policy

This privacy policy applies between you, the User of this Website and Mind Full Education, the owner and provider of this Website. Mind Full Education takes the privacy of your information very seriously. This privacy policy applies to our use of all Data collected by us or provided by you in relation to your use of the Website. This privacy policy should be read alongside, and in addition to, our Terms and Conditions, which can be found at: <https://mind-full-education.com/privacy-policy/>

**Please read this privacy policy carefully.**

## Definitions and interpretation

<b>Data</b>	collectively all information that you submit to Mind Full Education via the Website. This definition incorporates, where applicable, the definitions provided in the Data Protection Laws;
<b>Cookies</b>	a small text file placed on your computer by this Website when you visit certain parts of the Website and/or when you use certain features of the Website. Details of the cookies used by this Website are set out in the clause below (Cookies);
<b>Data Protection Laws</b>	any applicable law relating to the processing of personal Data, including but not limited to the Directive 96/46/EC (Data Protection Directive) or the GDPR, and any national implementing laws, regulations and secondary legislation, for as long as the GDPR is effective in the UK;
<b>GDPR</b>	the General Data Protection Regulation (EU) 2016/679;
<b>Mind Full Education, we or us</b>	Mind Full Education, a company incorporated in England and Wales with registered number 12539287 whose registered office is at 152-160 City Road, London, EC1V 2NX ;
<b>UK and EU Cookie Law</b>	the Privacy and Electronic Communications (EC Directive) Regulations 2003 as amended by the Privacy and Electronic Communications (EC Directive) (Amendment) Regulations 2011;
<b>User or you</b>	any third party that accesses the Website and is not either (i) employed by Mind Full Education and acting in the course of their employment or (ii) engaged as a consultant or otherwise providing services to Mind Full Education and accessing the Website in connection with the provision of such services; and
<b>Website</b>	the website that you are currently using, <a href="https://mind-full-education.com">https://mind-full-education.com</a> , and any sub-domains of this site unless expressly excluded by their own terms and conditions.

In this privacy policy, unless the context requires a different interpretation:

- the singular includes the plural and vice versa.
- references to sub-clauses, clauses, schedules or appendices are to sub-clauses, clauses, schedules or appendices of this privacy policy;
- a reference to a person includes firms, companies, government entities, trusts and partnerships;
- “including” is understood to mean “including without limitation”;
- reference to any statutory provision includes any modification or amendment of it;
- the headings and sub-headings do not form part of this privacy policy.

## **Scope of this privacy policy**

- This privacy policy applies only to the actions of Mind Full Education and Users with respect to this Website. It does not extend to any websites that can be accessed from this Website including, but not limited to, any links we may provide to social media websites.
- For purposes of the applicable Data Protection Laws, Mind Full Education is the “data controller”. This means that Mind Full Education determines the purposes for which, and the manner in which, your Data is processed.

## **What personal data we collect and why we collect it**

### **Comments**

When visitors leave comments on the site, we collect the data shown in the comments form, and also the visitor’s IP address and browser user agent string to help spam detection.

An anonymised string created from your email address (also called a hash) may be provided to the Gravatar service to see if you are using it. The Gravatar service Privacy Policy is available here: <https://automattic.com/privacy/>. After approval of your comment, your profile picture is visible to the public in the context of your comment.

### **Media**

If you upload images to the website, you should avoid uploading images with embedded location data (EXIF GPS) included. Visitors to the website can download and extract any location data from images on the website.

### **Contact forms**

### **Embedded content from other websites**

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

- We may collect the following Data, which includes personal Data, from you:
  - name;
  - contact Information such as email addresses and telephone numbers;
  - financial information such as credit / debit card numbers;
  - IP address (automatically collected);
  - web browser type and version (automatically collected);
  - operating system (automatically collected);
  - a list of URLs starting with a referring site, your activity on this Website, and the site you exit to (automatically collected); in each case, in accordance with this privacy policy.

## **How we collect Data**

- We collect Data in the following ways:
  - data is given to us by you;
  - data is received from other sources; and
  - data is collected automatically.

## **Data that is given to us by you**

- Mind Full Education will collect your Data in a number of ways, for example:
  - when you contact us through the Website, by telephone, post, e-mail or through any other means;
  - when you register with us and set up an account to receive our products/services;
  - when you complete surveys that we use for research purposes (although you are not obliged to respond to them);
  - when you enter a competition or promotion through a social media channel;
  - when you make payments to us, through this Website or otherwise;
  - when you elect to receive marketing communications from us;
  - when you use our services; in each case, in accordance with this privacy policy.

## **Data that is received from third parties**

- Mind Full Education will receive Data about you from the following third parties:
  - Woo Commerce;
  - Google Analytics;

## **Data that is collected automatically**

1. To the extent that you access the Website, we will collect your Data automatically, for example:
  1. we automatically collect some information about your visit to the Website. This information helps us to make improvements to Website content and navigation, and includes your IP address, the date, times and frequency with which you access the Website and the way you use and interact with its content.
  2. we will collect your Data automatically via cookies, in line with the cookie settings on your browser. For more information about cookies, and how we use them on the Website, see the section below, headed “Cookies”.

## **Our use of Data**

1. Any or all of the above Data may be required by us from time to time in order to provide you with the best possible service and experience when using our Website. Specifically, Data may be used by us for the following reasons:
  1. internal record keeping;
  2. improvement of our products / services;
  3. transmission by email of marketing materials that may be of interest to you; in each case, in accordance with this privacy policy.
1. We may use your Data for the above purposes if we deem it necessary to do so for our legitimate interests. If you are not satisfied with this, you have the right to object in certain circumstances (see the section headed “Your rights” below).
2. For the delivery of direct marketing to you via e-mail, we’ll need your consent, whether via an opt-in or soft-opt-in:
  1. soft opt-in consent is a specific type of consent which applies when you have previously engaged with us (for example, you contact us to ask us for more details about a particular product/service, and we are marketing similar products/services). Under “soft opt-in” consent, we will take your consent as given unless you opt-out.
  2. for other types of e-marketing, we are required to obtain your explicit consent; that is, you need to take positive and affirmative action when consenting by, for example, checking a tick box that we’ll provide.
  3. if you are not satisfied about our approach to marketing, you have the right to withdraw consent at any time. To find out how to withdraw your consent, see the section headed “Your rights” below.
3. When you register with us and set up an account to receive our services, the legal basis for this processing is the performance of a contract between you and us and/or taking steps, at your request, to enter into such a contract.
  1. our employees, agents and/or professional advisors – – Send you important account/order/service information.
    - Respond to your queries, refund requests, or complaints.
    - Process payments and to prevent fraudulent transactions. We do this on the basis of our legitimate business interests.
    - Set up and administer your account, provide technical and/or customer support, and to verify your identity.Additionally we may also collect the following information:
    - Product pages visited and content viewed while your session is active.
    - Your comments and product reviews if you choose to leave them on our

website.

– Account email/password to allow you to access your account, if you have one.

– If you choose to create an account with us, your name, and email address, which will be used to populate the checkout for future orders.

We do NOT store any personal credit/debit/payment information from our customers, this information is handled and stored directly by PayPal and Woo Commerce.; in each case, in accordance with this privacy policy.

## Who we share Data with

1. We may share your Data with the following groups of people for the following reasons:

1. our employees, agents and/or professional advisors – – Send you important account/order/service information.
  - Respond to your queries, refund requests, or complaints.
  - Process payments and to prevent fraudulent transactions. We do this on the basis of our legitimate business interests.
  - Set up and administer your account, provide technical and/or customer support, and to verify your identity.

Additionally we may also collect the following information:

– Product pages visited and content viewed while your session is active.

– Your comments and product reviews if you choose to leave them on our website.

– Account email/password to allow you to access your account, if you have one.

– If you choose to create an account with us, your name, and email address, which will be used to populate the checkout for future orders.

We do NOT store any personal credit/debit/payment information from our customers, this information is handled and stored directly by PayPal and Woo Commerce.;

in each case, in accordance with this privacy policy.

## Keeping Data secure

1. We will use technical and organisational measures to safeguard your Data, for example:
  1. access to your account is controlled by a password and a user name that is unique to you.
  2. we store your Data on secure servers.
  3. payment details are encrypted using SSL technology (typically you will see a lock icon or green address bar (or both) in your browser when we use this technology.
2. Technical and organisational measures include measures to deal with any suspected data breach. If you suspect any misuse or loss or unauthorised access to your Data, please let us know immediately by contacting us via this e-mail address: [contact@mind-full-education.com](mailto:contact@mind-full-education.com).

3. If you want detailed information from Get Safe Online on how to protect your information and your computers and devices against fraud, identity theft, viruses and many other online problems, please visit <http://www.getsafeonline.org>. Get Safe Online is supported by HM Government and leading businesses.

## Data retention

1. Unless a longer retention period is required or permitted by law, we will only hold your Data on our systems for the period necessary to fulfil the purposes outlined in this privacy policy or until you request that the Data be deleted.
2. Even if we delete your Data, it may persist on backup or archival media for legal, tax or regulatory purposes.

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognise and approve any follow-up comments automatically instead of holding them in a moderation queue.

For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

### What rights you have over your data

If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

### Where we send your data

Visitor comments may be checked through an automated spam detection service.

## Your rights

- You have the following rights in relation to your Data:
  - **Right to access** – the right to request (i) copies of the information we hold about you at any time, or (ii) that we modify, update or delete such information. If we provide you with access to the information we hold about you, we will not charge you for this, unless your request is “manifestly unfounded or excessive.” Where we are legally permitted to do so, we may refuse your request. If we refuse your request, we will tell you the reasons why.
  - **Right to correct** – the right to have your Data rectified if it is inaccurate or incomplete.
  - **Right to erase** – the right to request that we delete or remove your Data from our systems.

- **Right to restrict our use of your Data** – the right to “block” us from using your Data or limit the way in which we can use it.
- **Right to data portability** – the right to request that we move, copy or transfer your Data.
- **Right to object** – the right to object to our use of your Data including where we use it for our legitimate interests.
- To make enquiries, exercise any of your rights set out above, or withdraw your consent to the processing of your Data (where consent is our legal basis for processing your Data), please contact us via this e-mail address: [contact@mind-full-education.com](mailto:contact@mind-full-education.com).
- If you are not satisfied with the way a complaint you make in relation to your Data is handled by us, you may be able to refer your complaint to the relevant data protection authority. For the UK, this is the Information Commissioner’s Office (ICO). The ICO’s contact details can be found on their website at <https://ico.org.uk/>.
- It is important that the Data we hold about you is accurate and current. Please keep us informed if your Data changes during the period for which we hold it.

### **Links to other websites**

- This Website may, from time to time, provide links to other websites. We have no control over such websites and are not responsible for the content of these websites. This privacy policy does not extend to your use of such websites. You are advised to read the privacy policy or statement of other websites prior to using them.